



***”Lessons from the pandemic –
How the banking sector prepares for the post-COVID period”***

PRELIMINARY PROGRAMME

as of 22 March 2021

- 09:00** **Opening Address** by the Banking Association for Central and Easter Europe (BACEE)
- 09:05** **Welcome Speech** by Chris De Noose, Managing Director of the World Savings and Retail Banking Institute and the European Savings and Retail Banking Group (WSBI-ESBG)
- 09:10** **Opening speech** by MFB Hungarian Development Bank
- 09:30** **Keynote Speech** by Bloomberg

SESSION 1: COVID-19 IN THE EU AND CENTRAL AND EASTERN EUROPE – OVERVIEW

Keynote Address by IIB

Hungarian banking sector update by Gergely Fábíán, Executive Director, The Central Bank of Hungary

Effects of Covid-19 on the CEE/SEE/CIS banking systems by Ms. Davidia Zucchelli, Senior Economist, Intesa Sanpaolo S.p.A, Milan

CEE Banking Sector Overview 2021 by Mr. Gunter Deuber, Head of Raiffeisen Research, Vienna

SESSION 2: BANKS' CEO ROUNDTABLE

Moderated by Radován Jelasity, Chairman and CEO, Erste Bank Hungary Zrt, (tbc.)

Participants:

*David Moucheron, Chief Executive Officer (Chairman), K&H Bank
Further participants to be confirmed*

SESSION 3: LIVE BROADCAST FROM EUROPEAN CAPITALS – latest update on COVID-19 measures *Moderated by Istvan Lengyel, Secretary General, BACEE*

SESSION 4: TRADE FINANCE - CHALLENGES AND SOLUTIONS IN 2021 AND AFTER

Roundtable discussion

Opening speech *by Finastra*

SESSION 5: PAYMENTS/CARDS AND DIGITAL BANKING IN THE COVID-19 ERA

How Conversational Banking can help serving your customers in a new and remote reality *by Sebastian Reeve, Director Market Strategy, Nuance Communications*

- **Changes in the payments landscape**
- **Latest tendencies in developing banks' profitable card business**
- **Digital banking solutions**
- **AI in the financial sector**

SESSION 6: MITIGATING THE PANDEMIC'S IMPACT BY ACCELERATING PRODUCT DEVELOPMENT

- **Main tendencies in banking product development in 2021**
- **Problems and solutions in providing quick, secure and high-quality banking services**
- **Lending, Leasing and Asset Finance**
- **Tackling the problem of banks' growing NPL portfolio**

SESSION 7: HOW TO MEET CHALLENGES OF THE ERA OF COVID-19

Regulatory guidance on remote work by the Central Bank of Hungary
by Gabriella Biró, Head of IT Supervision, The Central Bank of Hungary

- **IT security – an increasing challenge for banks**
 - **Platformification of banking**
 - **AML and Compliance – new challenges**
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